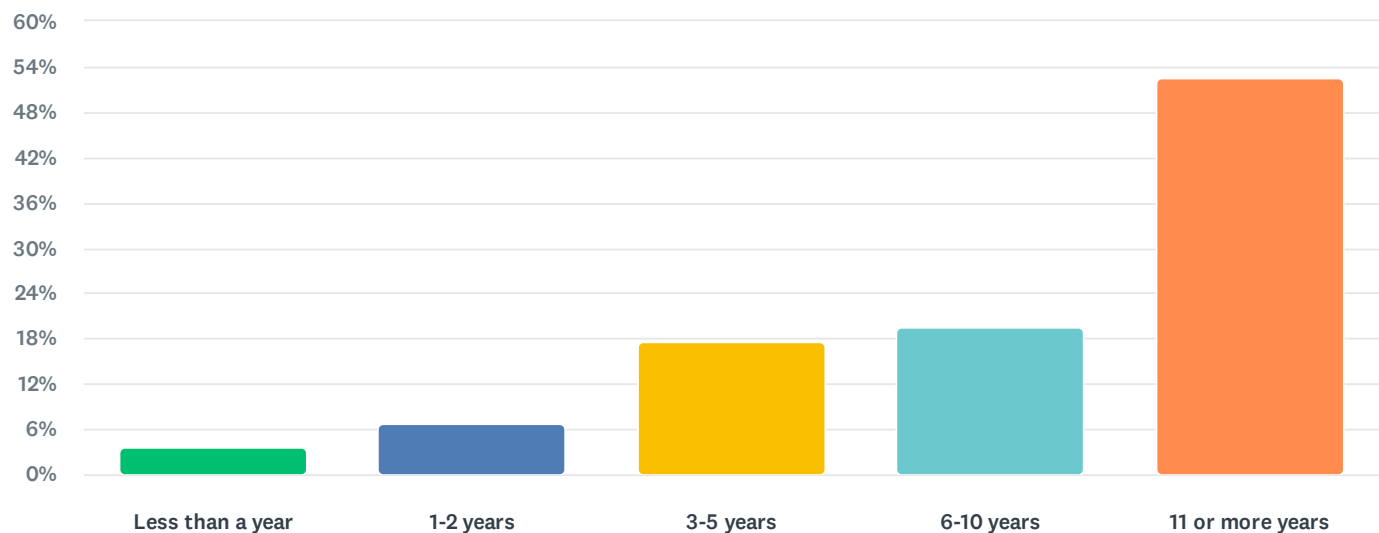


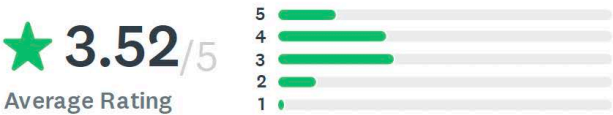
Q1 164 responses

How long have you lived in Northwest Landing?



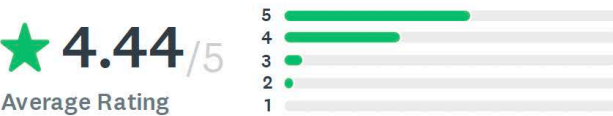
Q2 162 responses

How strong is the sense of community in Northwest Landing?



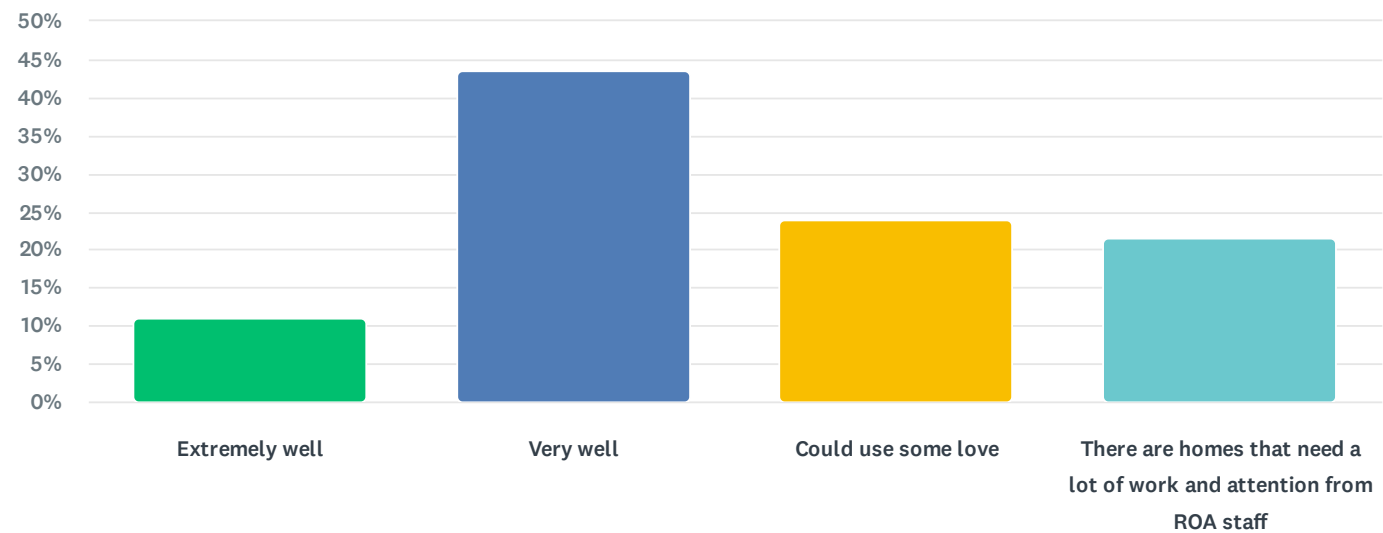
Q3 163 responses

Overall, how safe do you feel living in Northwest Landing?



Q4 163 responses

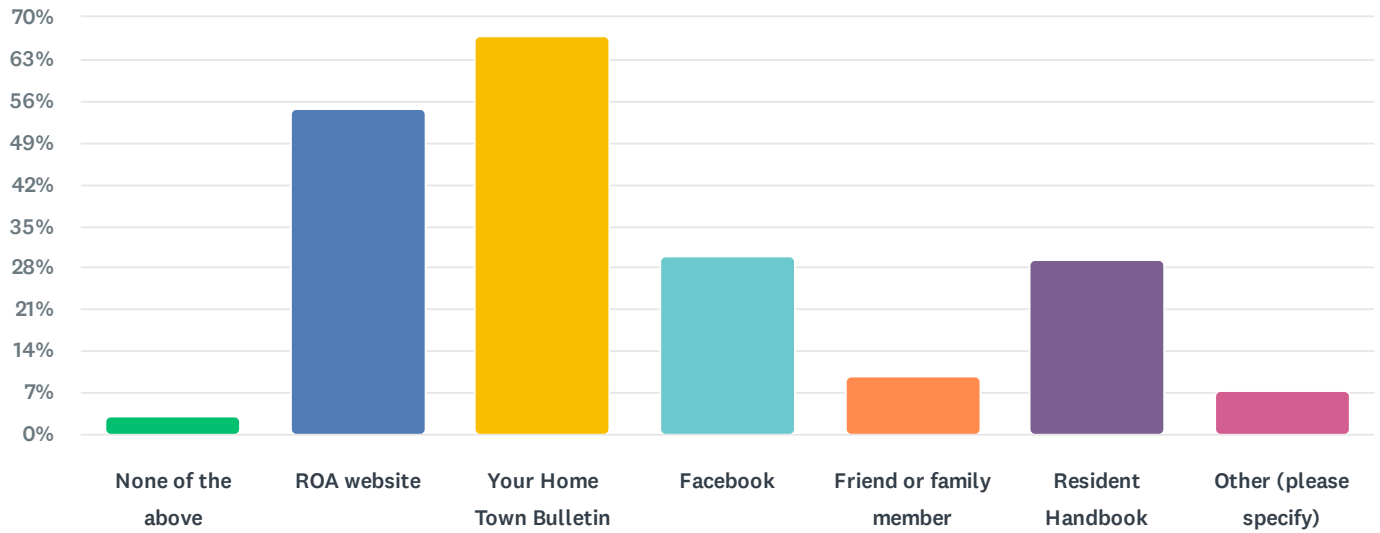
How well are homes maintained in Northwest Landing?



Q7

163 responses

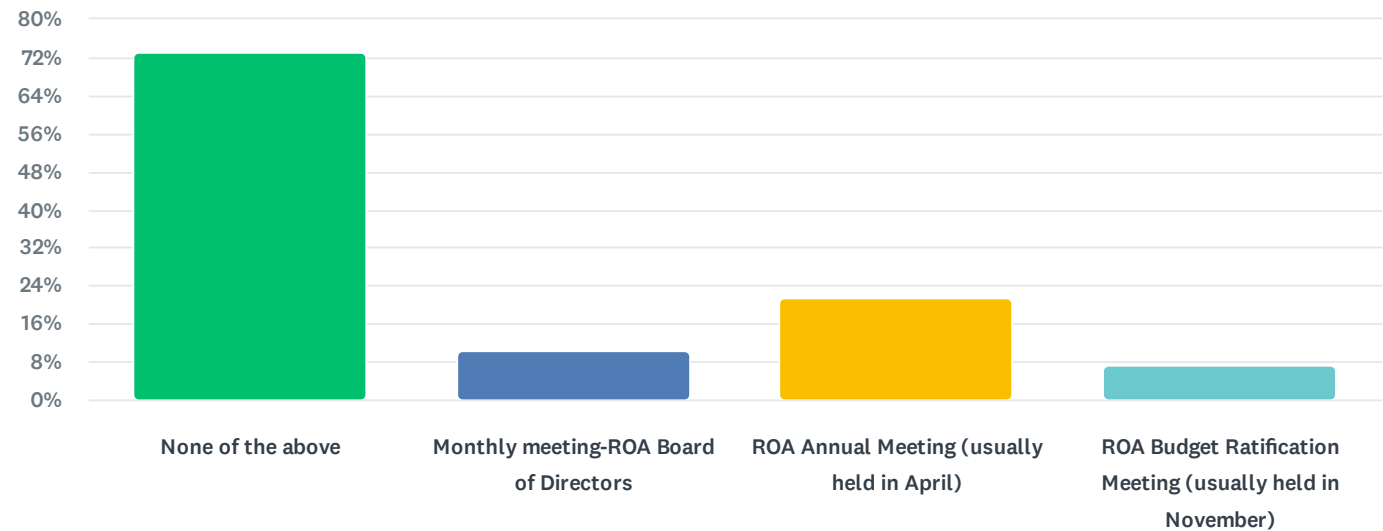
Where do you look for information about Northwest Landing ROA?



Answer Choices	Percentage	Responses
None of the above	3.07%	5
ROA website	54.60%	89
Your Home Town Bulletin	66.87%	109
Facebook	30.06%	49
Friend or family member	9.82%	16
Resident Handbook	29.45%	48
Other (please specify)	7.36%	12
Total		328

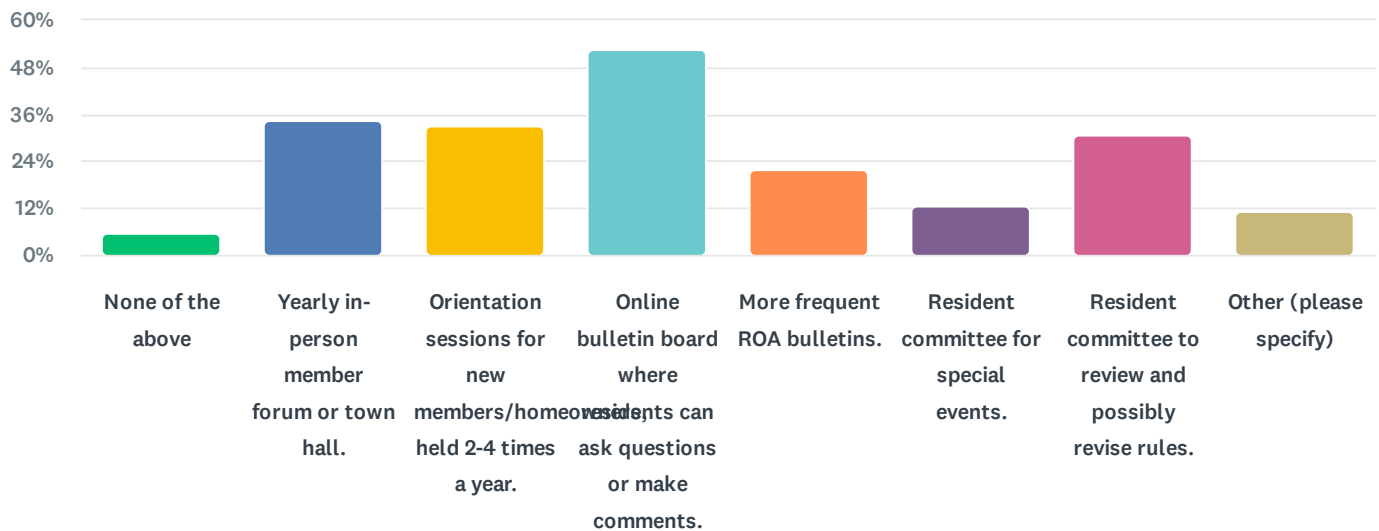
Q8 163 responses

Have you attended any of the following meetings?



Q9 160 responses

In order to improve communication among ROA staff, board members, ROA members, and the rental community, which of these would you like to see offered?



Answer Choices	Percentage	Responses
None of the above	5.63%	9
Yearly in-person member forum or town hall.	34.38%	55
Orientation sessions for new members/homeowners, held 2-4 times a year.	33.13%	53
Online bulletin board where residents can ask questions or make comments.	52.50%	84
More frequent ROA bulletins.	21.88%	35
Resident committee for special events.	12.50%	20
Resident committee to review and possibly revise rules.	30.63%	49
Other (please specify)	11.25%	18
Total		323

Q5 What do you like most about living in Northwest Landing?

Answered: 155 Skipped: 9

#	RESPONSES	DATE
1	What I like most about living in Northwest Landing is the combination of community, access, and stewardship. The numerous trails, parks, and open spaces provide exceptional opportunities for both passive and active recreation, and the diversity of our community adds to the character of the neighborhood. I also appreciate the strong collaboration between the ROA and the City of DuPont in creating opportunities for residents to connect through farmers markets, bulky and oversized trash collection days, community yard sales, holiday activities, and other neighborhood events. These programs help make Northwest Landing feel like more than simply a collection of homes. Finally, the accessible, responsive, and collaborative ROA staff and boards are an underappreciated asset to the community. We routinely consult the Resident Handbook and begin a dialogue with ROA staff when considering property improvements. Their guidance and willingness to work collaboratively with residents have consistently helped us complete successful projects and are genuinely appreciated.	8/29/2026 1:36 PM
2	The natural beauty, the trails, the access to Puget Sound.	8/28/2026 7:10 PM
3	I like the quiet neighborhood. I also enjoy the HOA enforcing the rules. It could very easily fall apart here as many owners are absent.	8/28/2026 1:56 PM
4	Its quietness, for the most part.	8/28/2026 10:49 AM
5	park and recreational activities; SAFETY; sense of community	8/27/2026 12:01 PM
6	It feels safe, strong community, great public works department, pretty villages and homes, convenient to I-5, green spaces and trails.	8/27/2026 10:56 AM
7	That there is a ROA. That many, not most, take care of their homes and lawns.	8/27/2026 10:05 AM
8	Living in a small middle class community with small neighborhoods with trails, walking paths, parks and sidewalks. I also take part in activities provided by the city and ROA.	8/27/2026 8:43 AM
9	Quietness, Feel Secure	8/26/2026 4:23 PM
10	The walking trails!!	8/26/2026 9:02 AM
11	How quiet and calm the area is.	8/25/2026 3:04 PM
12	Small town feel and sense of community. The events that NWL and City of DuPont sponsor are great for getting the town together. I also appreciate the monthly email newsletter.	8/23/2026 10:58 AM
13	Small community, local businesses, homes and yards that are well cared for	8/23/2026 8:58 AM
14	Quiet	8/22/2026 9:18 PM
15	All of the parks, trails, and tree lined streets.	8/22/2026 2:52 PM
16	We love the community & lots of trees 🌳	8/22/2026 10:36 AM
17	Safety, quiet	8/21/2026 4:11 PM
18	Location. Parks & Rec activities.	8/21/2026 6:26 AM
19	It's a beautiful neighborhood. Nice and clean and no homeless people.	8/20/2026 3:18 PM
20	Crime is minimal. Very peaceful.	8/20/2026 2:54 PM
21	Safety and neighborhood design.	8/20/2026 2:12 PM
22	Safe. Clean.	8/20/2026 1:02 PM
23	The trail systems	8/20/2026 8:31 AM
24	Community	8/20/2026 6:37 AM

Communicating about Northwest Landing

25	The quiet streets.	8/19/2026 11:10 PM
26	Outdoor opportunities and our amazing trail system	8/19/2026 8:20 PM
27	small community	8/19/2026 2:50 PM
28	Neighborhood events, overall maintenance of general use outdoor areas, generally kind neighbors	8/19/2026 11:22 AM
29	Location. Trails and trails and sidewalks. Quiet. Pedestrians.	8/19/2026 10:04 AM
30	Its quiet and overall beautiful place to live in.	8/19/2026 9:30 AM
31	I previously enjoyed all the green spaces and sense of community. Unfortunately it seems as though neither the city or ROA are watering any of our spaces at present.	8/19/2026 8:52 AM
32	Walk paths.	8/19/2026 8:36 AM
33	I love being able to get to a trail within a few minutes of walking out my door.	8/19/2026 8:31 AM
34	The nearby trails and friendships with neighbors.	8/18/2026 11:10 PM
35	Closeness of friendships, being able to walk, interaction	8/18/2026 9:23 PM
36	I love the walking trails, sidewalks and parks. It's what brought me to DuPont,	8/18/2026 9:12 PM
37	A strong and friendly sense of community. Well maintained and monitored by the ROA. Proximity to shopping north and south. Abundance of walking paths.	8/18/2026 6:57 PM
38	Everything is clean, well maintained, and pedestrian friendly.	8/18/2026 5:45 PM
39	There are a lot of military families in Northwest Landing.	8/18/2026 5:37 PM
40	The grounds and the homes are well-maintained. In addition, I noticed that a good number of residents showed up to the last meeting. That's encouraging.	8/18/2026 4:29 PM
41	convenience to work and good schools, lots of families	8/18/2026 4:12 PM
42	Small town feel.	8/18/2026 2:10 PM
43	It's quiet, safe, and all the nice trees along Center Drive.	8/18/2026 1:01 PM
44	The parks and trails, the slower speed limit, the small town feel. Knowing my neighbors.	8/18/2026 12:53 PM
45	Sesqualitchew creek trail and other green spaces, bike lanes, poc ket parks. Too bad the city is destroying or allowing private corps. to destroy these things, the very attributes that make NWL special/desireable.	8/18/2026 11:17 AM
46	Feeling of Community and volunteerism.	8/18/2026 11:14 AM
47	Peaceful atmosphere, walkability, friendly people	8/18/2026 11:13 AM
48	The walking/running trails	8/18/2026 10:57 AM
49	The quietness, wildlife, mostly kind neighbors, and an active ROA. I have lived in places with no HOA and neighborhoods were a mess, so I appreciate people that take pride in their properties. Property value is important to me as well, and I feel it doesn't take much to keep one's property in decent shape. Much thanks for your hard work! It's definitely not easy!	8/18/2026 10:49 AM
50	Quiet, relatively safe, active military and retired military presence, proximity to JBLM; having ROA standards!!	8/18/2026 10:19 AM
51	I enjoy being able to walk the trails and having pleasant neighbors.	8/18/2026 9:42 AM
52	It's kept clean streets no graffiti anywhere no homeless people allowed like the trails	8/18/2026 9:12 AM
53	Overall, majority of the residents take care of their homes and yards.	8/18/2026 8:45 AM
54	The trails, tree lined streets, farmer's market days, military community feel.	8/18/2026 8:30 AM
55	The solitude and we feel very safe here. Would like to see Grocery Store added to the community	8/18/2026 8:19 AM
56	The small community feeling	8/18/2026 7:33 AM

Communicating about Northwest Landing

57	Easy access to I5, Stellicoom and surrounding areas	8/18/2026 7:23 AM
58	sense of community and safety	8/18/2026 6:37 AM
59	The safety	8/18/2026 6:31 AM
60	scenery	8/18/2026 5:26 AM
61	Nice homes, walking trails, schools and beach.	8/18/2026 4:09 AM
62	Clean and safe	8/18/2026 3:51 AM
63	History of the town, activities to include residents.	8/17/2026 11:30 PM
64	Close to trails and the sound. Love that wild animals are still stound	8/17/2026 10:42 PM
65	The idea that there are standards that assure that all owners are held to account with respect to subscribing to certain standards that conform to projections of resident expectations.	8/17/2026 9:43 PM
66	Availability of sidewalks and short commute to wrork	8/17/2026 9:24 PM
67	trails. golf course. no crime	8/17/2026 9:08 PM
68	Walking paths	8/17/2026 8:54 PM
69	The many green areas and trails, feeling safe	8/17/2026 8:54 PM
70	Nice community so close to a military installation	8/17/2026 8:48 PM
71	Walk ability (trails and parks), layout of Palisade village	8/17/2026 8:47 PM
72	It's Safe	8/17/2026 8:40 PM
73	I like that, generally speaking, the only people getting off the highway and coming in to Dupont are people living here	8/17/2026 8:05 PM
74	Trails, parks, community events	8/17/2026 8:04 PM
75	The community and safety	8/17/2026 7:43 PM
76	The safety, sidewalks, bike and walking trails.	8/17/2026 7:41 PM
77	Well maintained trails and parks. Informative and supportive community. 4th of July fireworks show. Farmers market.	8/17/2026 7:31 PM
78	The quiet streets, paved trails and all the beautiful trees.	8/17/2026 7:22 PM
79	Safety, cleanliness, maintained public parks and paths.	8/17/2026 7:00 PM
80	Small town. Sidewalks, trails, parks, street lights. I like that we have an ROA to keep the city from getting trashy.	8/17/2026 6:45 PM
81	the peace and quiet	8/17/2026 6:38 PM
82	Sense of safety and community	8/17/2026 6:20 PM
83	The peace and quiet of the community	8/17/2026 6:20 PM
84	Proximity to leisure activities	8/17/2026 6:05 PM
85	The parks, trails, and safety	8/17/2026 5:57 PM
86	Its safe and beautiful.	8/17/2026 5:56 PM
87	The friendliness and activities that are provided	8/17/2026 5:54 PM
88	Safe neighborhood, excellent schools, walking paths, natural beauty everywhere you look.	8/17/2026 5:52 PM
89	I enjoy the walking areas, the trees and shrubbery, and the overall quietness of the neighborhood. My neighborhood is friendly and I appreciate that my neighbors look out for me.	8/17/2026 5:44 PM
90	Safe, clean, and beautiful	8/17/2026 5:37 PM
91	Calmness and family orientation.	8/17/2026 5:22 PM

Communicating about Northwest Landing

92	The sidewalks, trails and paths.	8/17/2026 5:12 PM
93	Closeness to military services.	8/17/2026 5:04 PM
94	great place to raise kids	8/17/2026 4:55 PM
95	Families, military, home values.	8/17/2026 4:54 PM
96	Small town feel, friendly neighbors, lots of great trails, parks, and activities for families.	8/17/2026 4:53 PM
97	I love how well maintained our parks and streets are!! love how safe I feel on a walk with my kids on trails and sidewalks	8/17/2026 4:50 PM
98	I like spending time with all my wonderful friends I've met here in DuPont over the years, and enjoying all the activities that are planned for different age groups. - Many opportunities to volunteer - I've lived here over 20 years and volunteered for many events.	8/17/2026 4:46 PM
99	Neighbors that share common values	8/17/2026 4:45 PM
100	Friendliness, sense of community, variety of activities	8/17/2026 4:44 PM
101	Safe neighborhoods, places for kids to gather and play/socialize.	8/17/2026 4:41 PM
102	Quiet	8/17/2026 4:41 PM
103	The friendly people. The quietness of the town. The cleanliness of the town. And I hope there is less crime here!	8/17/2026 4:31 PM
104	It's beautiful, lots of open space, diversity of home styles.	8/17/2026 4:27 PM
105	Trails	8/17/2026 4:27 PM
106	I love the sidewalks and parks are taken care of.	8/17/2026 4:24 PM
107	Proximity to work/other local communities	8/17/2026 4:23 PM
108	Location- feeling safe	8/17/2026 4:18 PM
109	Weather, close to JBLM, community garden	8/17/2026 4:15 PM
110	Peaceful	8/17/2026 4:15 PM
111	Good neighborhood overall.	8/17/2026 4:07 PM
112	Living near JBLM and Madigan Medical Center. Walking paths and trails. Well planned and mostly well kept green green areas along most major streets. Lots of activities to choose from if time and health allow participation. Interest in the Steilacoom School District because of past involvement.	8/17/2026 4:05 PM
113	Walking paths and trails, manicured front yards, quiet and peaceful, community, mostly kind neighbors.	8/17/2026 4:02 PM
114	The overall community. Good neighbors. Safety and cleanliness. Well-maintained units and common areas.	8/17/2026 3:56 PM
115	It's a planned community. Issues are addressed in a timely manner. Overall, I'm also pleased with the response by the City of DuPont.	8/17/2026 3:56 PM
116	Safety of the town and all the sidewalks and paths.	8/17/2026 3:55 PM
117	I like the sense of community here, but the small town feeling is not very prevalent here with the aged city council demeanor.	8/17/2026 3:45 PM
118	The rules	8/17/2026 3:42 PM
119	I love the location near all the things PNW. I like knowing we are in a high end area where the homes and yards are maintained for the most part, and all the beautiful plants and flowers and trees.	8/17/2026 3:41 PM
120	Safety and quietness.	8/17/2026 3:32 PM
121	Small town feeling	8/17/2026 3:31 PM
122	Easy access to the freeway and military installation. Safe place.	8/17/2026 3:30 PM

Communicating about Northwest Landing

123	Sidewalks	8/17/2026 3:29 PM
124	Parks	8/17/2026 3:27 PM
125	As a single female senior citizen I feel really safe here. Can go for a walk without fear. Still have a friend when walking trails for safety. Love having the trails. Enjoy activities at clock tower park. Like how people pitch in to help each other at times if need.	8/17/2026 3:27 PM
126	It's walk ability, nearby trails and parks. Easy freeway access and convenient retail services.	8/17/2026 3:27 PM
127	The sidewalks and trails.	8/17/2026 3:26 PM
128	Safety and surrounded by trees and beautiful scenery	8/17/2026 3:25 PM
129	Close to base	8/17/2026 3:20 PM
130	Safety and quiet	8/17/2026 3:14 PM
131	The easily accessible parks and proximity to I5, with quick access to both Tacoma and Olympia.	8/17/2026 3:10 PM
132	The sense of community & neighborly attitude most residents have. The neighborhoods were well maintained.	8/17/2026 3:04 PM
133	Small community	8/17/2026 3:02 PM
134	Easy commute to work, safe location for kids to play outside, nice trail system.	8/17/2026 3:01 PM
135	Well-maintained neighborhood. Very close to the Army base/community. Living with a like-minded military community and a conservative mindset community	8/17/2026 3:00 PM
136	Convenient access to I-5!!	8/17/2026 2:57 PM
137	Safety, walking paths, access to Sound, quiet,	8/17/2026 2:57 PM
138	It's quiet and safe, just close enough to everything I need, but separate enough to be peaceful. Beautiful trails for hiking and biking.	8/17/2026 2:56 PM
139	Safety, stability of home values, parks, trail system	8/17/2026 2:54 PM
140	Quiet. Mostly well maintained. Farmer market. Green spaces. Walking trails.	8/17/2026 2:53 PM
141	Close knit community and safety	8/17/2026 2:51 PM
142	Quiet, safe neighborhoods	8/17/2026 2:51 PM
143	I love that everyone is held to a standard and the community is kept up and it is really safe.	8/17/2026 2:46 PM
144	Quiet, peaceful feeling.	8/17/2026 2:44 PM
145	Clean and quiet.	8/17/2026 2:44 PM
146	green space, trails, side walks, family friendly	8/17/2026 2:43 PM
147	Walkability and sense of safety.	8/17/2026 2:43 PM
148	Good neighbors, clean area, safe	8/17/2026 2:42 PM
149	Sense of community.	8/17/2026 2:41 PM
150	Quiet, safe	8/17/2026 2:39 PM
151	Ability to safely run/ walk/ ride bike.	8/17/2026 2:39 PM
152	Peaceful, safe, green space	8/17/2026 2:39 PM
153	It is a clean and safe environment with mostly well kept homes.	7/14/2026 7:31 AM
154	The wildlife keeps things interesting. The deer trim the landscaping, the rabbits test the gardening, and the raccoons handle quality assurance on the trash cans. :)	7/13/2026 5:08 PM
155	Woods and wildlife close by.	7/13/2026 2:58 PM

Q6 What do you like least about living in Northwest Landing?

Answered: 149 Skipped: 15

#	RESPONSES	DATE
1	What I like least is the gradual erosion of community stewardship and connection in some areas of Northwest Landing. The high proportion of rental properties can contribute to this when property owners and tenants are not equally invested in maintaining their homes, complying with the CC&Rs, or participating in the broader community. This is not a criticism of renters as a group, but rather a concern about consistent accountability and shared responsibility among everyone who lives in or owns property here. I am also disappointed that our community increasingly feels like a food and retail desert. We make a point of supporting youth fundraisers and local businesses—including our restaurants, nail salons, independent coffee shops and markets, and, until recently, Ace Hardware and Eye Love DuPont. Losing convenient neighborhood businesses makes it harder to support local commerce and diminishes some of the everyday connections that help build community. Finally, I have noticed an increase in litter, debris, and unattended pet waste along sidewalks, trails, and parks. I frequently bring a bag on walks to pick up what I can, but it can feel like a Sisyphean effort. The ROA's recent reminder regarding pet waste suggests this is being noticed more broadly as well. These may seem like small things individually, but collectively they reflect how we care for shared spaces and for one another. I would like to see a renewed emphasis on shared stewardship, personal accountability, and pride in the community.	8/29/2026 1:36 PM
2	The lack of access to stores, especially grocery store.	8/28/2026 7:10 PM
3	I understand the reasons but having more options in our downtown area would be great.	8/28/2026 1:56 PM
4	The expansion of development which has reduced the amount of wildlife.	8/28/2026 10:49 AM
5	a significant decline in green space maintenance in common areas, parks, and residential home lawns; a lot of broken sprinkler systems and dead vegetation; the overall natural appearance of the community is declining; moss is growing on homes; abandoned cars parked along streets	8/27/2026 12:01 PM
6	Very limited businesses, no supermarket, no recreation center, need to leave town for most shopping, poorly cared for center medians and many green spaces, the residents' wishes have been ignored regarding industry in town and the impact on their homes and community. Many town decisions have been made without regard to residents' wishes and concerns.	8/27/2026 10:56 AM
7	That many people do not take care of their homes and lawns and the ROA does not consistently enforce ROA policies. There are more rental properties than personal home ownership and it's reflected in how homes are maintained.	8/27/2026 10:05 AM
8	Houses that look like a mess and aren't taken care of.	8/27/2026 8:43 AM
9	DuPont is like an island due to lack of some services such as full service grocery stores etc. The projected growth would strain existing infrastructure and destroy the appeal the city currently offers.	8/26/2026 4:23 PM
10	The lack of proper dog management on the trails.	8/26/2026 9:02 AM
11	Nothing identified.	8/25/2026 3:04 PM
12	Rumors and discussions about additional housing that would bring in thousands more people. We have lived here since 2005 and raised our family here, and I was happy for this to be our forever home, but I would leave if that happens. I treasure the small-town community atmosphere we have now, which would be ruined with additional development on that scale.	8/23/2026 10:58 AM
13	Neglected lawns and flower beds, no grocery store, large trucks going through.	8/23/2026 8:58 AM
14	Can't keep businesses and seemingly poorly managed city government	8/22/2026 9:18 PM
15	Nothing yet!	8/22/2026 2:52 PM
16	Don't have kids play ground within or around Griggs ST surrounded areas.	8/22/2026 10:36 AM

Communicating about Northwest Landing

17	Lack of easy access to groceries	8/21/2026 4:11 PM
18	Too many absentee owners; too many "don't care" renters	8/21/2026 6:26 AM
19	The raggedy cars sitting in some driveways.	8/20/2026 3:18 PM
20	A drug store would be nice.	8/20/2026 2:54 PM
21	My parking space outside of my garage is too small to fit a vehicle. Rear-facing roadways are too narrow for two-way traffic.	8/20/2026 2:12 PM
22	The number of rental homes and the lack of maintenance from those living in them.	8/20/2026 8:31 AM
23	High hoa fees	8/20/2026 6:37 AM
24	Difficulty in maintaining my lawns	8/19/2026 11:10 PM
25	The lack of small businesses and the vacant shops,	8/19/2026 8:20 PM
26	traffic on I-5	8/19/2026 2:50 PM
27	Being spied upon by the HOA - particularly taking pictures of backyard lawn, which is behind a fence.	8/19/2026 11:22 AM
28	Dead trees everywhere. I know it's city problem...	8/19/2026 10:04 AM
29	NA	8/19/2026 9:30 AM
30	Homeowners are not held to the standards set forth in the ROA rules.	8/19/2026 8:52 AM
31	Is has become a rental community.	8/19/2026 8:36 AM
32	I wish we had a grocery store and pickleball courts. I wish Edmonds marsh park would have a better play area equal to other parks here. We need a community center that is engaging. We need water parks for families.	8/18/2026 11:10 PM
33	No public transportation to get to Lakewood or Olympia to catch bus or train somewhere else.	8/18/2026 9:23 PM
34	Too many rental properties that are not maintained well. Our downtown has many unoccupied businesses and no grocery store.	8/18/2026 9:12 PM
35	We love living here and the minor issues we might encounter are not worth mentioning and would be found in any neighborhood.	8/18/2026 6:57 PM
36	N/A	8/18/2026 5:45 PM
37	We don't have grocery store.	8/18/2026 5:37 PM
38	The light wooden fencing around some parks has deteriorated to the point of being not only an eyesore, but may be safety hazards as well.	8/18/2026 4:29 PM
39	people parking on the streets, empty business buildings/lack of commercial businesses	8/18/2026 4:12 PM
40	Homes that are not taken care of, yards that need work.	8/18/2026 2:10 PM
41	Warehouses, local businesses have a hard time staying in business with very high rents, when ROA gets carried away with little things while biggest offenders aren't affected because they will never care.	8/18/2026 1:01 PM
42	That there are no services like dry cleaning and/grocery stores. Don't like having to o to Lacy or Lakewood and get in the awful traffic on 5. I don't like the "smoke shops" in town. The recent direction that development is taking to multi unit housing.	8/18/2026 12:53 PM
43	The city destroying or allowing private corps, like cal portland a d the warehouses to destroy the attributes that make nwl ROA valuable	8/18/2026 11:17 AM
44	Too many renters who do not care	8/18/2026 11:14 AM
45	Distance from nearest supermarket	8/18/2026 11:13 AM
46	No nearby grocery stores.	8/18/2026 10:57 AM
47	Some people's lack of respect for the city: garbage and pet poop left in our yards/trails/parks, trespassing pets on private property, aggressive drivers, unsupervised children, unleashed	8/18/2026 10:49 AM

Communicating about Northwest Landing

	dogs, and surprisingly-a harassing resident from another part of the city.	
48	no stores for daily living kind of needs	8/18/2026 10:19 AM
49	I do like the inconsistency of upkeep throughout the neighborhood ie sidewalks, roundabouts. Also, the outright rudeness from some ROA staff members.	8/18/2026 9:42 AM
50	To many cars parked on the streets a lot of non working cars need to be towed away some streets to narrow and cars are parked on both sides and hard to drive through the street if that is the case	8/18/2026 9:12 AM
51	The ROA wants to control everything as evidenced by the new Resident Handbook.	8/18/2026 8:45 AM
52	The empty retail spaces scattered throughout our downtown area, cars parked on the streets, dog scat around Best Western Hotel, having a vape shop in town.	8/18/2026 8:30 AM
53	No Grocery Stores in Dupont. Maybe a little more variety of restaurants or a Movie Theater.	8/18/2026 8:19 AM
54	-exorbitant monthly fee -the "you are responsible from the walls in" rule changes at your convenience	8/18/2026 7:42 AM
55	The ROA.	8/18/2026 7:33 AM
56	Taxes	8/18/2026 7:23 AM
57	lack of groceries, retails and businesses	8/18/2026 6:37 AM
58	I don't like that everything has to look so similar or that we have to get permission to change color on paint.	8/18/2026 6:31 AM
59	n/a	8/18/2026 5:26 AM
60	Too strict of rules at times, need more warnings	8/18/2026 4:09 AM
61	People Who rent the houses and son or take care of their yard and surrounding areas	8/18/2026 3:51 AM
62	So many residents are short term, possibly military. This often leads to less interaction and interest in the town.	8/17/2026 11:30 PM
63	Semi trucks driving through residential streets, lack of police clamping down on truck drivers, gravel company and warehouses pushing for more ground to expand on. Lack of city efforts to smooth out sidewalks making it dangerous to walk over. They need to begin removing trees that are destroying the sidewalks. Cars driving around with modified mufflers.	8/17/2026 10:42 PM
64	Dues	8/17/2026 9:43 PM
65	Some of the ROA rules really need to be updated to reflect changing attitudes and available materials	8/17/2026 9:24 PM
66	To many street signs. When entering Center Dr from I5 there are 28 signs on the right before the first resturant to the left. As continue down center dr even more	8/17/2026 9:08 PM
67	Loud cars	8/17/2026 8:54 PM
68	People using alleys, for example kids on bikes and playing in alleys. Had many almost accidents and am extremely scared that something might happen one day. I really don't understand how there are no consequences we all had to sign the contract. Also trash in green spaces and large toy and clutter left for days or weeks that makes the area look cheap. The HOA landscapers just mow over it and spread plastic pieces everywhere.	8/17/2026 8:54 PM
69	Lack of grocery stores and restaurants	8/17/2026 8:48 PM
70	I-5 noise	8/17/2026 8:47 PM
71	Way to many people don't maintain their yards.	8/17/2026 8:40 PM
72	There are a few roads blocked to traffic that could increase the paths in and out of Dupont, such as from Mounts Road. Also there are a few roads that could connect sections of Dupont and shorten drives between houses	8/17/2026 8:05 PM
73	Nothing, I love living here	8/17/2026 8:04 PM
74	The inconsistency and standards of the HOA, sometimes they're very strict and other times,	8/17/2026 7:43 PM

Communicating about Northwest Landing

very other obvious violations go unnoticed for months. Ex. My neighbors yard has been dead since she moved in almost a year ago and nothing has been done about it.

75	All the traffic cameras	8/17/2026 7:41 PM
76	The lack of youth activities/programs and lack of grocery and food options in town.	8/17/2026 7:31 PM
77	The HOA and how they have no common sense on several manual rules. Having to register to attend a meeting. We all should be able to come without this requirement since we are owners in this HOA. All the homes that are rented and not well maintained, especially their yards. Owners of these rentals should be REQUIRED to hire a gardener or supply equipment so the renter can do it.	8/17/2026 7:22 PM
78	Drivers who speed and ignore stop signs. It's actually a bit strange how little the police enforce traffic safety. For example, drivers rarely stop at the stop sign where Hoffman Hill meets Mcniel.	8/17/2026 7:00 PM
79	People. Don't use their garages for cars. They fill up our narrow streets with cars. Many people think the leash laws don't apply to them.	8/17/2026 6:45 PM
80	no grocery store	8/17/2026 6:38 PM
81	Lack of privacy	8/17/2026 6:20 PM
82	I miss good restaurants and a grocery store	8/17/2026 6:20 PM
83	No grocery store, no individuality allowed, intolerance of diversity (from citizens), ROA appears to be more concerned with enforcing small things (tarps in backyards, string lights, shrub height) than bigger issues (repairing mailbox that was knocked down 2 months ago and residents have to go to post office to retrieve mail)	8/17/2026 6:05 PM
84	Wish there was a community center and a pool.	8/17/2026 5:56 PM
85	No grocery store and so many of the businesses closing due to high rent	8/17/2026 5:54 PM
86	1. Homeowners who rent out their properties and don't maintain them. 2. Those who consistently vote down ALS services and school bonds. 3. Also, the short life span that businesses seem to have here.	8/17/2026 5:52 PM
87	There is nothing I can think of that I like the least.	8/17/2026 5:44 PM
88	Property taxes are too high	8/17/2026 5:37 PM
89	No grocery store close by.	8/17/2026 5:22 PM
90	We noticed that the HOA rules are not being enforced, besides mildew on siding. Properties have lots of weeds in the flowerbeds and some flowerbeds are completely empty. Hedges are so tall that they cover the windows and shrubs are overgrown. One property removed the grass from the side adjacent to street and replaced it with rocks. That affects property values.	8/17/2026 5:12 PM
91	Not all properties are maintained to a good standard.	8/17/2026 5:04 PM
92	I wish many of my ROA fellow members did a better job of maintaining their yards that are visible from the street.	8/17/2026 4:55 PM
93	Common areas need more care	8/17/2026 4:54 PM
94	No grocery store or community pool. Would love to have a big sports complex for sports similar to the Fort Steilacoom park.	8/17/2026 4:53 PM
95	I wish bell hill had a sidewalk connecting us to center drive. I wish Bell Hill (small park) would get an update.	8/17/2026 4:50 PM
96	New people that arrive in the city that don't understand that it is a planned community with special CC&R's and complain about the rules and regulations - if you don't like the "rules" - don't move here.	8/17/2026 4:46 PM
97	Quality of Quadrant homes. Unless renovated, each needs about \$100k in order to really "pop."	8/17/2026 4:45 PM
98	continued growth, less curb appeal as homes & yards continue to be less maintained...homes & yards looking a little shabbier - starting to feel a bit "rundown" but part of that is city's	8/17/2026 4:44 PM

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	problem...	
99	Inconsistent application of ROA rules. There are homes all over town with porches and front yards full of items/toys/trash/etc. that seemingly have never been fined or addressed, yet major claims are made against individuals who make changes to their homes (like new fences) that look wonderful, are high-quality, and add value to the home and huge issues are raised for simple, temporary a-frame signs for registered cottage bakeries. The priorities of enforcement seem off and it seems certain individuals who "know the right people" are insulated from any notices/fees/fines.	8/17/2026 4:41 PM
100	Building happening which is bringing more people	8/17/2026 4:41 PM
101	My biggest complaint..the street parking. Those that have access to a garage do not use them. It makes it difficult trying to pass between two cars	8/17/2026 4:31 PM
102	Lack of small businesses for residents.	8/17/2026 4:27 PM
103	That there is an ROA that dictates what I can and cannot do with my property!	8/17/2026 4:27 PM
104	No option for Groceries.	8/17/2026 4:24 PM
105	So much car traffic, parked cars lining streets, loss of trees and nature's beauty	8/17/2026 4:23 PM
106	Parking on streets	8/17/2026 4:18 PM
107	People not talking care of yards	8/17/2026 4:15 PM
108	Sense of privacy	8/17/2026 4:15 PM
109	Traffic is getting worse. Too many rentals. Too many cars parked in the street. People don't use their garages!	8/17/2026 4:07 PM
110	Many absentee owners renting their condos and homes who are unaware of some problems not handled properly by their interior paid property managers. HOA Board and Owner Conflicts not addressed by local government because it is considered a private business by State Law. Therefore, many condo owners, especially aging ones are not supported by the local community and government.	8/17/2026 4:05 PM
111	Shared driveways, unmaintained sidewalks that cause injuries, nothing to do for preteens and teens that aren't paid sports, yards that aren't mowed.	8/17/2026 4:02 PM
112	The increasing HOA/ROA fees.	8/17/2026 3:56 PM
113	Nothing!	8/17/2026 3:56 PM
114	That the neighbor is going downhill.	8/17/2026 3:55 PM
115	We are a well seasoned military now retired family and have experienced many different communities both international and stateside. The military atmosphere is alive and well within the residents of Dupont.	8/17/2026 3:45 PM
116	The lack of speed bumps or anything for the safety of our children. Speeders are getting worse. Especially on Ridgeview	8/17/2026 3:42 PM
117	I don't like that I am paying money and don't always agree with what it is spent on.	8/17/2026 3:41 PM
118	Dogs off leash	8/17/2026 3:31 PM
119	Too many business locations that leave their properties unrented. We should charge a vacancy tax to any business locations left un- rented.	8/17/2026 3:29 PM
120	Lack of Pickleball and tennis courts in entire DuPont	8/17/2026 3:27 PM
121	Letters regarding lawn care. Sometimes there are circumstances that get in the way of lawn care and financial restrictions that make hiring a gardener difficult.	8/17/2026 3:27 PM
122	It would be helpful to have a grocery store & drugstore.	8/17/2026 3:27 PM
123	People not following rules	8/17/2026 3:25 PM
124	Petty theft car break in	8/17/2026 3:20 PM
125	Very few usable services in town, and too many "temporary" residents who lack common	8/17/2026 3:14 PM

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	courtesy about things like parking and letting children use the alleys as playgrounds.	
126	How restrictive the ROA is without rationale. It's why we chose a home that did not have an ROA when we moved away from DuPont.	8/17/2026 3:10 PM
127	Lack of oversights were HOA funds go. From previous records, it looks like the HOA purchases new computers almost every year and my funds to maintain the neighborhood shouldn't be going towards that. Seeing the options below, the fact general residents are not really involved in the HOA is a problem that needs solved.	8/17/2026 3:04 PM
128	I5 Complainers	8/17/2026 3:02 PM
129	Limited options for kids sports/activities or recreational opportunities, like a YMCA for all ages.	8/17/2026 3:01 PM
130	It is in Washington State where the political climate is very progressive	8/17/2026 3:00 PM
131	Distance from my wife's work. I work from home so it's not a big deal. But my wife works by the airport and has a 45 minute commute (at least) beach way. Also can you do something about the door to door sales reps? Especially the bozos who ignore the no soliciting signs.	8/17/2026 2:57 PM
132	Increasing percentage of rental properties preventing meaningful changes in ROA bylaws. Lack of downtown business development.	8/17/2026 2:57 PM
133	Really need a community center. We have heard this is coming in some form for years but seems we only get more city buildings. An indoor pool would be nice. Pickleball courts are a must. Almost all new communities seem to have them. Seems like we should as well.	8/17/2026 2:56 PM
134	Lack of affordable restaurants and other local businesses.	8/17/2026 2:54 PM
135	No grocery store! Fees. Commercial core struggling. Loud mufflers.	8/17/2026 2:53 PM
136	My HOA \$\$ seems to be going up without any improved cleanliness or anything to show for it	8/17/2026 2:51 PM
137	Unresponsive City Council and feckless Police Chief. Park maintenance at Leshi Park sucks (trees).	8/17/2026 2:51 PM
138	Probably not having a grocery store, but obviously that comes with being the extra safe off the beaten path city that it is and being close to base	8/17/2026 2:46 PM
139	Industrial areas and having to listen to Amazon trucks beeping all night long!	8/17/2026 2:44 PM
140	Was the traffic but it has been better since the 1-5 project is finished	8/17/2026 2:43 PM
141	With a large number of rental the lack of maintenance on some of the homes as they age is becoming more apparent.	8/17/2026 2:43 PM
142	Well, I like least that you decided to let a large 5 story apartment building be built on my street that was originally zoned for a school. The sucks - and will negatively impact property values. Also- I would pay more for an HOA pool or even an HOA maintained splash pad (that was not available to non HOA members	8/17/2026 2:42 PM
143	High home prices.	8/17/2026 2:41 PM
144	Lots of rental homes that are not maintained.	8/17/2026 2:39 PM
145	Frequency at which others move.	8/17/2026 2:39 PM
146	Warehouses, truck traffic, empty stores	8/17/2026 2:39 PM
147	There are numerous houses/yards that look poorly maintained, while I know several people who have beautiful properties who receive notices for what seem as petty transgressions. I also strongly believe that the HOA should have very little control over what happens in backyards.	7/14/2026 7:31 AM
148	Probably the squirrels. They've got their own political system, hold weekly meetings. They've become increasingly confident, and I'm starting to think I work for them.	7/13/2026 5:08 PM
149	Transient nature of community members.	7/13/2026 2:58 PM

Q10 What changes would most improve Northwest Landing?

Answered: 130 Skipped: 34

#	RESPONSES	DATE
1	1. Create a modest ROA tool and equipment lending library. With approximately 2,800 member properties and many recurring exterior-maintenance requirements, the ROA could help residents successfully maintain their homes by making commonly needed equipment available for short-term checkout. Items such as pressure washers, pole saws, hedge trimmers, ladders, spreaders, aerators, and similar tools could reduce barriers to routine property maintenance while supporting the ROA's broader goal of maintaining neighborhood appearance and property values. A pilot program with appropriate checkout procedures, deposits, waivers, and liability controls could determine whether there is sufficient resident demand to expand the service. 2. Strengthen accountability for chronic and repeated violations. I would like to see more effective resolution of properties with a sustained pattern of CC&R and City-code violations, particularly where those violations materially affect neighboring residents. The rental property at 1863 Hoffman Hill Boulevard has been an ongoing concern because repeated issues have negatively affected the quiet enjoyment of our backyard and surrounding neighborhood. I recognize that enforcement involving rental properties can be nuanced and complicated and that the ROA must follow its governing documents, established procedures, and applicable law. At the same time, when education, notices, and ordinary enforcement do not result in lasting compliance, there should be meaningful escalation and accountability, including engagement with the property owner and use of the strongest remedies reasonably available to the ROA. Residents should not be expected to continually absorb the impacts of persistent violations simply because earlier enforcement efforts have been unsuccessful. Compassion for individual circumstances and accountability to the broader community are not mutually exclusive.	8/29/2026 1:36 PM
2	A commitment to protecting the natural environment around us.	8/28/2026 7:10 PM
3	I would like to see a public posting of fines given to homeowners and the reason why. I would expect the names and addresses to be kept private. Posting that people are actually being fined for violations should help ease some of tensions as owners who received a fine feel like their neighbors never get the same treatment. I know there are people who are fined but do not change behavior but not everyone sees it that way.	8/28/2026 1:56 PM
4	I'd like to see a bit more compassion/understanding about yard upkeep, especially in the fall. Leaves come down and they collect. I got a notice, along with a photo, that my yard had leaves on it. The notice felt threatening to me, so in an effort to comply I hired out to rake up the leaves 3 TIMES at \$40 each. I am 80 years old and on a fixed income. My suggestion is to let the leaves fall and accumulate longer without being so quick to threaten people with fines.	8/28/2026 10:49 AM
5	overall appearance and up keep of the green space throughout the community; hold residents accountable for the maintaince and upkeep of the outward appreance of their homes and yards visible to the public	8/27/2026 12:01 PM
6	More resident input, more businesses, less industry, rec center for families and space for teens (resulting in less vandalism).	8/27/2026 10:56 AM
7	Make sure all ROA parks are maintained to the same standard. The park in front of my home needs the lawn cared for not just the scheduled cuttings.	8/27/2026 10:05 AM
8	Stronger and quicker action on homes that aren't taken care of.	8/27/2026 8:43 AM
9	Mostly city issues.	8/26/2026 4:23 PM
10	There needs to be a better understanding of the role of the ROA versus the City of Dupont ... "Who does what?"	8/26/2026 9:02 AM
11	None identified.	8/25/2026 3:04 PM
12	Tree trimming in neighborhoods. More notices to home owners that don't take care of their	8/23/2026 8:58 AM

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	home/yard, notices to homes that blow leaves into the street and don't pick them up	
13	Fewer rentals	8/22/2026 9:18 PM
14	A pool and/or splash pad for hot summer days.	8/22/2026 2:52 PM
15	The sprinkler system especially in front on Amazon warehouse on the Center Drive near to DuPont Community Garden area needs to start early morning or late night. It is hindering from walking when it starts around 5:30 Am and 6:30 PM	8/22/2026 10:36 AM
16	It would be really efficient to have an e-form off the home page for property improvement requests.	8/21/2026 4:11 PM
17	Less warehouses	8/20/2026 5:25 PM
18	Get the raggedy cars towed from our community.	8/20/2026 3:18 PM
19	Stronger standard enforcement for yard maintenance. There are lawns/easements that look like wildfire hazards.	8/20/2026 2:54 PM
20	Replace the trees lining most streets, including McNeil St., with a more suitable species. The current trees emit a sap that frequently accumulates on vehicles parked beneath them and is difficult to remove, limiting the usability of nearby parking spaces.	8/20/2026 2:12 PM
21	Limit rentals. Also start enforcing the rules the HOA has set. Many homes seem to look trashy. It took almost 10 years for the HOA to force the homeowner to cleanup their home on Swan Loop. Two cars were finally towed that had been sitting on the road for over 10 years growing a small forest of weeds under them. Not sure why it took the HOA so long to fix those issues.	8/20/2026 8:31 AM
22	Stop raising HOA fee	8/20/2026 6:37 AM
23	Some pickleball courts, and more park features for teens/adults. Pump track, skate park, etc	8/19/2026 8:20 PM
24	Public transportation.	8/19/2026 10:04 AM
25	The sidewalks need some improvement, they are not leveled.	8/19/2026 9:30 AM
26	Find a way to enforce violations.	8/19/2026 8:52 AM
27	That homeowners or renters would care about the property they dwell in looks like. Including alleys.	8/19/2026 8:36 AM
28	Add events and places to go that bring neighbors together. For me pickleball courts and water parks are both inexpensive and really have a chance to bring people of all ages together. And of course a GROCERY STORE! With Amazon being here, why not a Whole Foods? Or even a co op.	8/18/2026 11:10 PM
29	Drop in center for Seniors to meet. Bus service for seniors and others who don't want to drive on I-5 or can't. Way to get to Lakewood Center to catch a bus	8/18/2026 9:23 PM
30	Better up keep of our public spaces. Trails, sidewalks, trees, parks and green belts.	8/18/2026 9:12 PM
31	Increased communication via social media.	8/18/2026 6:57 PM
32	None. Keeping our dues reasonable with an understanding that things keep getting more expensive.	8/18/2026 5:45 PM
33	A more vibrant downtown, including a grocery store.	8/18/2026 5:37 PM
34	grocery store/co-op, splash pad/pool rules regarding parking on only 1 side of residential streets to improve safety and accessibility in neighborhoods	8/18/2026 4:12 PM
35	Homes and yards need to be brought up to standards. It's embarrassing to have friends drive by poorly maintained homes, yards that need to be mowed and landscaping weeded. Rental properties should have to provide yard services.	8/18/2026 2:10 PM
36	Scale back the volume of rules to that which can be fairly and consistently enforced in this large community. Encourage rather than discourage homeowner (shareholder) input, listen. Don't just default to what other HOAs are doing.	8/18/2026 1:01 PM
37	Restricting warehouses, mining in our backyard, cutting off citizen,/ owners access to the	8/18/2026 11:17 AM

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water front, noise and light polluting developments that will destroy NWL existing home and business values and tribal property interests.

38	Improved street landscaping. Center lane divider strips and traffic circles used to be well-maintained. Now they are largely unwatered and left to weeds. I realize this is probably a City of Dupont issue and not a Northwest Landing issue, but if NWL wants us to maintain the appearance of our homes and front yards, the City should set an example.	8/18/2026 11:13 AM
39	- Possibly more garbage cans, not just in the parks. - More reminders or signs regarding pet rules/regulations.	8/18/2026 10:49 AM
40	Maybe lower rents for the commercial spaces. That's hard to influence but needed!!	8/18/2026 10:19 AM
41	Staff training for the ROA. One of the kindest people work there but unfortunately so does the rudest.	8/18/2026 9:42 AM
42	Getting cars towed if they are inoperable and yards need to be maintained shrubs and trees need to be cut back there's a lot of homes that need maintenance	8/18/2026 9:12 AM
43	Allow for rock between sidewalk and street to increase the amount of space for wildfire protection. Plus, less grass means less potable water wasted on grass.	8/18/2026 8:45 AM
44	Focus on homes maintaining an attractive curb appeal. Affordable leasing for businesses to fill our empty retail spaces.	8/18/2026 8:30 AM
45	I am very disappointed that when we submit a Mtce request nothing happens and there is no communication. We sent one in over a year ago and nothing and then sent it in again twice in the last few months. This is totally unacceptable. Why pay dues if nothing happens? Very Very poor communication	8/18/2026 8:19 AM
46	-make fee manageable -if not, better return on fee	8/18/2026 7:42 AM
47	A grocery store	8/18/2026 7:33 AM
48	more community events	8/18/2026 6:37 AM
49	A non-Facebook forum like a message board so those of us taking a break from socials could still see what's going on and what's being asked on FB	8/18/2026 6:31 AM
50	n/a	8/18/2026 5:26 AM
51	N/A	8/18/2026 4:09 AM
52	Can't think of any right now	8/18/2026 3:51 AM
53	How can we encourage landlords of businesses to keep their rent at a reasonable rate that allows the business to stay? Too many good businesses have closed.	8/17/2026 11:30 PM
54	Work with city to address complaints	8/17/2026 10:42 PM
55	No Recommendations	8/17/2026 9:43 PM
56	1. Update fencing styles to include products like Slip fence that have metal posts and stringers with decking boards (that could be composite materials like trex) that are screwed to the stringers. These styles are far more functional in PNW weather 2. Update yard allowances to let residents forego having 50% grass/evergreen and plant more native plants that are drought resistant—this can help bee populations, lower water usage, and increase biodiversity. There are many examples online of people that have done this and it looks great (better than grass and astroturfing) 3. Allow smaller changes to yards without PIC approval. The process is onerous and requires more planning than most people probably do (especially since professional landscape designers are very expensive). If I'm just trying to fill holes in the yard with plants that flower at different times of the year, then I shouldn't need ROA approval. This also goes for smaller garden areas in the parking strip where the grass is difficult to grow 4. Residents shouldn't need PIC approval to replace their roof with the same type of roof if the work is being done by a licensed, bonded, and insured company. Replacing the roof only improves the property.	8/17/2026 9:24 PM
57	less signs. Improve (add plants, ground cover) in median area along center dr like it use to be	8/17/2026 9:08 PM
58	No candy at ROA events. I have a peanut allergy	8/17/2026 8:54 PM

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59	Making sure the alley ways are used as intended. Check for trash/debris/etc in green spaces and clear them.	8/17/2026 8:54 PM
60	Stop developing. Stop paving dirt trails (Sequalitchew)	8/17/2026 8:48 PM
61	Get these people to keep up their property. It is destroying home values.	8/17/2026 8:40 PM
62	More speed bumps, circles, stop signs, etc. Especially on roads like Hoffman Hill that people treat like a main thoroughfare.	8/17/2026 8:05 PM
63	No more development	8/17/2026 8:04 PM
64	Non-biased regulators	8/17/2026 7:43 PM
65	An easy email address to communicate with you.	8/17/2026 7:41 PM
66	A total revision of the handbook. It is severely outdated. Some rules lack definition leaving too much opinion/interpretation of the HOA PIC than should be necessary.	8/17/2026 7:31 PM
67	Use common sense and have a friendlier staff. Locking the door to the office is ridiculous.	8/17/2026 7:22 PM
68	Safer crosswalks. More trails.	8/17/2026 7:00 PM
69	More frequent inspections and reminders to keep up homes and yards	8/17/2026 6:45 PM
70	none	8/17/2026 6:38 PM
71	An expedited and clear PIC. A list of pre-approved colors, plantings, etc could speed things up and provide clarity for homeowners trying to make plans in a timely manner.	8/17/2026 6:20 PM
72	More acceptance of individuality for homeowners; more consistency in enforcing rules; events by ROA to bring community members together	8/17/2026 6:05 PM
73	A grocery store and bring back Ace Hardware. For older folks we have to drive out of DuPont for essential services	8/17/2026 5:54 PM
74	I would like to see more of the houses (especcially rentals) that have yards that are better taken care of - there are also several homes that need to have paint touch up - especially the wooden areas around windows. Chipping paint and rotting wood.	8/17/2026 5:44 PM
75	Speed bumps in certain side streets and ensure street lights are working.	8/17/2026 5:37 PM
76	More intentional connection points.	8/17/2026 5:22 PM
77	To enforce rules of the resident handbook.	8/17/2026 5:12 PM
78	I'm not sure how this could be done, but I would love to see all front and side yards visible from the street on irrigation and professional landscape maintenance like what is done at the ROA parks. That would increase property values and improve the overall look of Northwest Landing. I would be willing to pay more in my fees to accomplish this. I wonder how many other residents would as well. We purchased in the Ridgeview Paired Homes neighborhood specifically because the local sub HOA maintains the landscaping and makes our little pocket of Northwest Landing stand out.	8/17/2026 4:55 PM
79	Keep the common areas looking beautiful. The common area grass often times looks brown, moles, not mowed well, and not edged.	8/17/2026 4:54 PM
80	Definitely a grocery store, pool, more sports fields, and better spots/rules for parking boats, RVs, etc.	8/17/2026 4:53 PM
81	A community center with a park connected. An indoor place for special events. Indoor park. Pickleball/tennis courts. Splash park or community pool.	8/17/2026 4:50 PM
82	N/A	8/17/2026 4:46 PM
83	Finish the tree removal process on the sidewalks -- even if this has/had been a city project.	8/17/2026 4:45 PM
84	stronger enforcement of community standards..as I walk the area I am surprised at the number of yards that have gone beyond "golden" & are more dirt than grass	8/17/2026 4:44 PM
85	Transparency in the enforcement of ROA rules.	8/17/2026 4:41 PM
86	10 years ago McNeil Dr was much neater and tidy, area around my fence was mowed, not	8/17/2026 4:41 PM

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	anymore	
87	Better street parking. Cleaner yards!	8/17/2026 4:31 PM
88	Removing grass lawn requirements	8/17/2026 4:27 PM
89	Answer emails. It seems like all of the different associations don't answer resident emails and NW Landing is the same. Super quick to issue citations.	8/17/2026 4:24 PM
90	People, beauty of our environment over profit	8/17/2026 4:23 PM
91	Since i live in a HOA - I feel like the fees are redundant. And continuously increasing, which makes it difficult for many.	8/17/2026 4:18 PM
92	Fewer rental properties	8/17/2026 4:15 PM
93	Please clear the cars on the road.	8/17/2026 4:15 PM
94	Get rid of AGYNYTE LLC. Village idiots. No sense of urgency regarding HOA dues. I mailed a check on 1 July 2026 and it got deposited on 17 August 2026!	8/17/2026 4:07 PM
95	More appreciation for and concern about the many young military families, and retirees, that move through our community every few years. The defenders for our freedom come from all over the country, and even the world wide, and are expected to know all the rules and regulation of how to live in DuPont according to all the ROA, Pierce County, Washington State rules and when it is so different from where they come from there is misunderstanding and leaves a bad feeling when not handled in a professional, yet caring, manner. Sometimes it is the Property managers of the homes and condos that cause the problems not the ROA.	8/17/2026 4:05 PM
96	Fix the sidewalks before they give someone permanent brain damage.	8/17/2026 4:02 PM
97	I'm happy the way it is.	8/17/2026 3:56 PM
98	Enforcement of ROA rules. It seems like the ROA only focuses on pressure washing of homes while so many yards look awful. Cars parked the wrong way in streets just leads to more violations.	8/17/2026 3:55 PM
99	I belive that changes should be solely requested by actual OWNERS of homes in Dupont. Not rental occupancy since they do not pay property taxes in the city of Dupont. They are transient here for the time of their military orders or when their lease is up.	8/17/2026 3:45 PM
100	The city of DuPont falling under the umbrella of HOA. The city is in violation in many areas and is not being held accountable.	8/17/2026 3:42 PM
101	I would like to see the ROA run separately from the city. the events have the same tone as the city and seem to be run the same way. I want to see the ROA logo and know it is going to be something special for those who pay dues! I also would like to see the committee positions published and a time limit set for how long one can be on a committee to allow for different mindsets and allow for more resident owners to participate.	8/17/2026 3:41 PM
102	Disable walk way.	8/17/2026 3:30 PM
103	Working with the city to get more businesses in DuPont rather than just being a conglomerate tax write off.	8/17/2026 3:29 PM
104	Tennis and Pickleball courts in Chief Leschi Park	8/17/2026 3:27 PM
105	Fireworks regulations to allow fireworks. It's an American celebration and if parents made sure kids used fireworks safely it would not be a problem. There have been animals afraid of fireworks for decades but their owners need to deal with it. People with PTSD are taught how to deal with situations that can trigger them. Set a time limit on them. Those who don't obey the rules can be punished somehow. It's a violation of my rights as an American citizen!!!	8/17/2026 3:27 PM
106	Retail shopping center like Fred Meyer.	8/17/2026 3:27 PM
107	Keep updating and adding to the playgrounds and sport areas.	8/17/2026 3:26 PM
108	Rental owners need to be made aware of their duties here in DuPont	8/17/2026 3:25 PM
109	Holiday decoration timelines 30 days is harsh.	8/17/2026 3:22 PM
110	Build pool	8/17/2026 3:20 PM

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111	Getting a real grocery store in town.	8/17/2026 3:14 PM
112	Consistent enforcement of laws and bylaws, and provision of said laws and bylaws to new residents (owners and tenants) upon move-in.	8/17/2026 3:10 PM
113	More resident involvement in HOA for more voices & opinions. I would have gotten involved if that was an option when we resided in DuPont. We still own our home, and rent it out, so I still care about the community!	8/17/2026 3:04 PM
114	Local community center with activities for all ages	8/17/2026 3:01 PM
115	no comment	8/17/2026 3:00 PM
116	Parking. The people parking on both sides of the street specifically. It is too tight of a squeeze. Make all roads have parking on one side only.	8/17/2026 2:57 PM
117	Increase speed limit to 35 on McNeil and Ridge View. More advocacy for downtown property owners to encourage business development. Less meddling by the ROA in basic homeowners' business (such as roofing, fencing, paint, etc. Encourage responsible development of golf course tract. Join advocacy to prevent gravel pit expansion	8/17/2026 2:57 PM
118	Better yard care. Doesn't have to be perfect and I know we have a lot of rental homes. But need to have lawns watered and mowed. Community center, pickleball courts are a must.	8/17/2026 2:56 PM
119	Addition of more courts for sports play such as full basketball courts and pickleball courts.	8/17/2026 2:54 PM
120	Grocery store. Thriving commercial area. Development of Old Fort Lake area and establishment of another road other than just McNeil for people to get to Center drive. Community Center.	8/17/2026 2:53 PM
121	More owner-occupied and less rental housing.	8/17/2026 2:51 PM
122	Tackle abandoned houses like the one on braget	8/17/2026 2:46 PM
123	Compliance for all, not just some. So many get compliance letters that your neighbor doesn't and their house/yard is worse! This must be dealt with so there isn't so much hostility towards the ROA. Messages/comments I see on Facebook are just brutal but have merit.	8/17/2026 2:44 PM
124	maintain all the green space, trails, sidewalks	8/17/2026 2:43 PM
125	None.	8/17/2026 2:41 PM
126	Consistent accountability to home owners. Upkeep of common areas. Affordability for small businesses. No more warehouses.	8/17/2026 2:39 PM
127	More communication.	8/17/2026 2:39 PM
128	More homeowner control over their properties, and the HOA focused on trouble properties with dead yards and weeds, and reducing costs instead of raising fees every year.	7/14/2026 7:31 AM
129	A policy that every compliant must be accompanied by a solution and a pizza.	7/13/2026 5:08 PM
130	don't have any	7/13/2026 2:58 PM

Q11 Do you have any other comments, questions, or concerns?

Answered: 78 Skipped: 86

#	RESPONSES	DATE
1	I genuinely appreciate the Board's willingness to seek resident feedback on communication and would encourage the ROA to think broadly about communication as more than simply distributing information. Effective communication should also make it easier for residents to raise concerns, understand what happens next, and see issues carried through to resolution. As noted in Q9, I would strongly support consideration of a SeeClickFix-style resident portal or dashboard. Ideally, residents could submit questions, maintenance concerns, common-area issues, or potential CC&R violations; receive confirmation that the matter was received; understand whether responsibility rests with the ROA, the City, a property owner, or another party; and, where appropriate, track the matter through resolution. Beyond improving transparency, such a system could help staff identify recurring issues, establish priorities, reduce duplicate inquiries, and better communicate outcomes. I also recognize the nuanced balance required in enforcement. The ROA must provide fair and consistent treatment, work within its governing documents and legal authority, and manage a finite amount of staff time. At the same time, persistent violations can substantially affect neighboring properties and the overall appearance and enjoyment of the community. How is the ROA evaluating whether its current staffing, inspection practices, and enforcement tools are sufficient to address chronic or recurring issues effectively? Related to that question, is the ROA currently using, or considering, innovative inspection and documentation technologies that could improve efficiency and consistency? Examples might include vehicle-mounted 360-degree imagery for documenting conditions from public or common areas, georeferenced photographs, mobile inspection applications, or, where legally and operationally appropriate, sUAV aerial imagery. These tools would not replace professional judgment or resident communication, but they may help staff document conditions more consistently, establish changes over time, and use limited inspection resources more efficiently. Finally, I would be amenable to a reasonable increase in ROA dues if there is a clear nexus between the additional revenue and improved resident services, particularly implementation and maintenance of a transparent communication/service-request dashboard and, if demonstrated to be necessary, additional staffing dedicated to compliance and enforcement. If additional resources are needed to achieve the level of communication, stewardship, and accountability residents reasonably expect, I would rather have that discussion transparently than expect existing staff to continually accomplish more with the same capacity. The goal should not simply be more enforcement or more communication, but a stronger system in which expectations are clear, residents can easily engage, staff have the tools and capacity to respond, and accountability is applied fairly and consistently.	8/29/2026 1:36 PM
2	Could it be possible to assemble a list of vendors who will abide by the HOA rules and publish those vendors to the community? This would be beneficial to the new owners and to businesses who easily can comply with our HOA policies.	8/28/2026 1:56 PM
3	I've noticed many yards going brown this summer while spending hundreds of dollars on keeping mine green by fertilizing/watering. Did they get fined? The lawns will "green up" when the rains and cooler temperatures arrive, and it will conserve water. I see below that I need to identify myself. So will I be somehow punished for completing this survey for which I was asked to do?	8/28/2026 10:49 AM
4	Enforce the standards and requirements listed in the Resident Handbook	8/27/2026 12:01 PM
5	Not at this time.	8/27/2026 10:56 AM
6	N/A	8/26/2026 4:23 PM
7	None.	8/26/2026 9:02 AM
8	No	8/25/2026 3:04 PM
9	Just a suggestion the Thursday Farmers market can it be during the weekend. Not sure that is under NW Landing.	8/22/2026 10:36 AM

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10	Introduce an opt-in/opt-out text notification system for community and address-specific communications. This would offer residents a convenient way to receive important updates, maintenance notices, and other time-sensitive information while maintaining control over their participation.	8/20/2026 2:12 PM
11	None	8/20/2026 8:31 AM
12	I would like to know why the HOA fees have gone up so much In the last few years. And also like to know where the money is being spent at each year.	8/20/2026 6:37 AM
13	We rent out our house while away on military duty. So, some of the suggested in-person communication methods (while nice) would not apply to us.	8/19/2026 11:22 AM
14	Do city government entities and ROA connect and work together on policies?	8/19/2026 10:04 AM
15	I believe the office staff to be very pleasant and I have always had good interactions with them.	8/19/2026 8:52 AM
16	Why are broken down vehicles allowed on the driveways?	8/19/2026 8:36 AM
17	Obviously concern about our sequelichew creek and its future! Our community should be doing everything we can to make it a key feature and ensure its existence. Also, concerned about the Heirloom Orchard. Such a great idea but no fruit is being harvested and rumor has it is that the ground is contaminated? Why would we put the orchard on bad soil? I would love to see that orchard be more like a mini Curran Orchard (like UP) rather than a fenced off - stay away-feel.	8/18/2026 11:10 PM
18	None. 👍	8/18/2026 6:57 PM
19	I'm glad you are cracking down on abandoned vehicles. There were a few that I passed day after day on my walks that were just collecting leaves, but they are gone now. Great job!	8/18/2026 11:13 AM
20	Thank you for this survey!	8/18/2026 10:49 AM
21	Is anything other than me getting a notice about something with home, actually going to happen?	8/18/2026 9:42 AM
22	Kids messing up Parkette after parkette was cleaned up and playing in the street with there balls and kids running across the street without looking the street is not a playground and without adult supervision at times need a sign made for parkette that states it is not a playground also should come up with a sign that states no parking on street on stated days or time when street sweeper comes by to clean street because many times to many cars parked on street and street doesn't get cleaned	8/18/2026 9:12 AM
23	I have other concerns but will submit separately as I go the all the guidelines for NWL. Also hoping there is no retaliation should ROA not agree with all the comments.	8/18/2026 8:45 AM
24	Neighbors have mentioned seeing homeless individuals in our trails. Attention to keeping our trails and wooded areas safe.	8/18/2026 8:30 AM
25	I have a work order that is well over a year and it was brought to the attention of the HOA Leadership again when they did the Patriot Fire System Check and I sent 2 requests in and nothing. If this is the norm then we need a new Management Company.	8/18/2026 8:19 AM
26	Thank you for hosting special events - Amy & Mysheil do a fantastic job & I enjoy the gardening-themed events offered recently	8/18/2026 8:10 AM
27	n/a	8/18/2026 7:42 AM
28	Nope!	8/18/2026 6:31 AM
29	love living here	8/18/2026 5:26 AM
30	N/A	8/18/2026 4:09 AM
31	None	8/18/2026 3:51 AM
32	Safety concerns	8/17/2026 10:42 PM
33	No	8/17/2026 9:43 PM
34	1. Please warn residents when individuals will be taking enforcement photos—it's very	8/17/2026 9:24 PM

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concerning to see someone out photographing houses without knowing who they are. 2. Update methods for paying ROA fees, the current process to update/pay is very confusing and the website is terrible. I'm a millennial and I have trouble logging on.

35	What is the latest on the light policy?	8/17/2026 8:54 PM
36	Mirrors used in alleyways would help car drivers to see around corners.	8/17/2026 8:54 PM
37	If Dupont is going to keep developing then require developers to put in new trail systems to supplement existing trail networks.	8/17/2026 8:48 PM
38	Water, weed, and cut their lawns.	8/17/2026 8:40 PM
39	It's a great community but there's improvements to be made.	8/17/2026 7:43 PM
40	Love this survey idea!	8/17/2026 7:31 PM
41	Revise several of the manuals rules.	8/17/2026 7:22 PM
42	Thank you for your great work	8/17/2026 6:45 PM
43	none	8/17/2026 6:38 PM
44	As a homeowner in a cottage, our front yards need addressing. The landscapers have decimated the yards. The process for the tree replacement a couple of years ago was offensive and abhorrent. If the ROA is looking to do another assessment lets plan now with lots of opportunity for participation. If we are on our own give us that guidance. I will not accept another process that felt underhanded, sneaky and shady. We need full transparency at every step with multiple methods of communication (two-way) and input.	8/17/2026 6:20 PM
45	I am pleased with the new pedestrian crossing areas - great upgrade for neighborhoods.	8/17/2026 5:44 PM
46	I like the current string lights rules. Please don't change. We use them as part of our security lighting as recommended by the Dupont PD	8/17/2026 5:37 PM
47	Let's make DuPont a desired place to live again.	8/17/2026 5:12 PM
48	The ROA does a great job of landscape maintenance at the ROA managed parks. The city needs to invest the same time and energy in the city owned parks to match the ROA. Too many city parks look terrible. Weeds everywhere, overgrown shrubs etc. DuPont is a great place to live. It just needs to spruce up around the edges a little.	8/17/2026 4:55 PM
49	As a runner, when running along the sidewalks the Tree branches often hang too low and sidewalks are not well managed.	8/17/2026 4:54 PM
50	Nothing at this time.	8/17/2026 4:53 PM
51	I love this neighborhood and we love living here. We wish there was more opportunity to stay in DuPont than have to leave for most services.	8/17/2026 4:50 PM
52	N/A	8/17/2026 4:46 PM
53	appreciate all the staff & board & all they do working to improve NWL	8/17/2026 4:44 PM
54	Would love to see the scotch broom mowed it is a noxious weed	8/17/2026 4:41 PM
55	I think the ROA do an excellent job of taking care of our community! KUDOS to you all!!	8/17/2026 4:31 PM
56	Thank you for your attempt to gain resident feedback.	8/17/2026 4:27 PM
57	For the sake of my car tires, can we move the cardboard/ glass recycle bins back to somewhere paved	8/17/2026 4:23 PM
58	What is going to happen to the old State Farm building?	8/17/2026 4:18 PM
59	I appreciate the time our volunteer citizens give to being on the ROA Board and caring about how to make our community safe, beautiful, while maintaining the value of housing in DuPont.	8/17/2026 4:05 PM
60	Nope. Thank you for all that you do, we appreciate it!	8/17/2026 4:02 PM
61	Keep up the good work; continue to be vested in the community and continue working at engaging residents.	8/17/2026 3:56 PM

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62	None	8/17/2026 3:55 PM
63	Listen to owner's concerns not "rental" people that want this and that but are not willing to help fund any community projects because they dont pay dues or taxes....owners do.	8/17/2026 3:45 PM
64	Speed bumps. We should discuss installing speed bumps on ridgeview near the chief lesche park.	8/17/2026 3:42 PM
65	I appreciate this survey; at times it seems the ROA Board of Directors don't represent the homeowners as much as it seems they represent the management company.	8/17/2026 3:41 PM
66	Where do i go to ask permission to cut the trees beside of the road. The trees is leaning and damaging my roof and the walkway and big cracked in front of the house.	8/17/2026 3:30 PM
67	No	8/17/2026 3:27 PM
68	No	8/17/2026 3:20 PM
69	I don't understand the complaint regarding string lights. That seems over the top. I live in Bay Colony and cannot even control my own porch light. They are on 24/7	8/17/2026 3:02 PM
70	For now, the safety of Dupont and proximity to work takes priority, however that may change as our kids move into middle or high school, where they can independently attend after school sports or community events, without a drive on highway.	8/17/2026 3:01 PM
71	none	8/17/2026 3:00 PM
72	What are the traffic plans for that monstrosity of a community they're building next to Patriots Landing. Even if only a third of the residents have cars McNeil is going to be a nightmare. As I'm typing these I'm realizing the HOA probably has no say in how this is addressed.	8/17/2026 2:57 PM
73	There are an awful lot of poorly maintained yards etc. Some have been bad for years. I live on McNeil and there's a lot of loud mufflers and far too loud music from cars that literally shake the walls. It would be nice for there to be a crackdown on that or appeal to common courtesy.	8/17/2026 2:53 PM
74	Keep doing a great job!	8/17/2026 2:46 PM
75	No.	8/17/2026 2:41 PM
76	No	8/17/2026 2:39 PM
77	My biggest concern is that this comment box may be judging my typing skills.	7/13/2026 5:08 PM
78	yes and no	7/13/2026 2:58 PM